



CELEBRATING 30 YEARS OF CARE

# Grounded in Care. Powered by Innovation.

Where clinical excellence meets the future of aged care.



THURSDAY 10 SEPTEMBER 2026 • SYDNEY MASONIC CENTRE, SYDNEY

## • OPENING

**8:30** am  
30 min

### ARRIVAL

Registration and networking

**9:00** am  
45 min

### OPENING SESSION

**Promises, progress and reality: are we reforming care, or reforming compliance?**

Natalie Siegel-Brown · Former Inspector-General of Aged Care

**9:45** am  
15 min

### OFFICIAL WELCOME

**Welcome to the Care Practices Forum and the 30th anniversary of Meditrax**

Tannya Stevens GAICD · Chief Executive Officer, Meditrax

## • MORNING SESSIONS

**10:00** am  
45 min

### REGULATORY ADDRESS · AGED CARE QUALITY AND SAFETY COMMISSION

**From compliance to capability: clinical governance and safe medicines under the Strengthened Standards**

Dr Mandy Callary · Chief Clinical Advisor at the Aged Care Quality and Safety Commission

**10:45** am  
30 min

### BREAK

Morning tea

**11:15** am  
45 min

### INNOVATION SESSION · UTS HUMAN TECHNOLOGY INSTITUTE

**Governing AI without losing the human: a practical playbook for aged care providers**

Myfanwy Wallwork · Head, AI Governance Learning and Development, UTS Human Technology Institute

**12:00** pm  
45 min

### CLINICAL SESSION · DEMENTIA AUSTRALIA

**Dementia-capable care: medication safety where it matters most**

Kate Clutton · General Manager, Education and Provider Services, Dementia Australia

## • 30TH ANNIVERSARY LUNCH

**12:45** pm  
60 min

### SIT-DOWN TWO-COURSE LUNCH · ANNIVERSARY CELEBRATION

**Celebrating 30 years of Meditrax · Reflections, recognition and the road ahead**

Addresses from Gerard Stevens AM and Tannya Stevens, Meditrax

## • AFTERNOON SESSIONS AND CLOSING CAPSTONE PANEL

**1:45** pm  
45 min

### CLINICAL PHARMACY SESSION · MEDITRAX

**Medication safety in practice: incidents, psychotropics and polypharmacy**

Merida Croker · Clinical Pharmacist FANZCAP and Operations Lead, Meditrax

**2:30** pm  
60 min

### CAPSTONE PANEL · CHAIRED BY TANNYA STEVENS GAICD, CEO, MEDITRAX

**Grounded in care: keeping people at the centre of digital innovation**

Dr Janice Tan · Craig Gear OAM, CEO, OPAN · Duncan McKimm, CEO, Clarence Village

**3:30** pm

### CLOSE OF FORUM

**Final reflections and acknowledgements**

Tannya Stevens GAICD · Chief Executive Officer, Meditrax



CARE PRACTICES FORUM 2026

# Meet the Speakers

The regulators, clinicians, advocates and providers shaping this year's program.



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9:00 AM • OPENING SESSION

## Natalie Siegel-Brown

Former Inspector-General of Aged Care

Opens the day with the sector's hardest question: is the system being rebuilt around the rights and dignity of older people, or simply around compliance and care minutes? A frank, whole of system assessment of where reform is succeeding and where it is falling short.



10:00 AM • REGULATORY ADDRESS

## Dr Mandy Callary

Chief Clinical Advisor at the Aged Care Quality and Safety Commission

Sets the regulatory frame for the day, translating the Strengthened Standards into practical clinical expectations for medication safety and quality use of medicines, and the Commission's shift from compliance monitoring toward genuine capability building.



11:15 AM • INNOVATION SESSION

## Myfanwy Wallwork

Head, AI Governance Learning and Development, UTS Human Technology Institute

Tackles the practical how of AI governance. Providers are adopting AI far faster than they are governing it. This session turns governance into a concrete capability, right sized for aged care, that keeps the judgement of care staff at the centre.



12:00 PM • CLINICAL SESSION

## Kate Clutton

General Manager, Education and Provider Services, Dementia Australia

Brings the dementia lens to the heart of the medication safety conversation, from psychotropic prescribing and restrictive practices through to review and deprescribing, with a concrete way to build the capability your workforce needs.



1:45 PM • CLINICAL PHARMACY SESSION

## Nerida Croker

Clinical Pharmacist FANZCAP and Operations Lead, Meditrax

An experienced clinical pharmacist specialising in medication management for aged care, supporting quality use of medicines across the sector. Brings the practice lens to medication incidents, psychotropics and polypharmacy.



2:30 PM • CAPSTONE PANEL

## Dr Janice Tan

General Manager, Clinical Innovation, Bupa Australia

Anchors the clinical safety seat on the closing panel, asking whether digital innovation actually keeps care safe and human. Her dual vantage point, inside a major health organisation and at the bedside, keeps the conversation honest.



2:30 PM • CAPSTONE PANEL

## Craig Gear OAM

Chief Executive Officer, Older Persons Advocacy Network

Holds the consumer voice on the closing panel, bringing the direct perspective of older Australians and asking whether a day of innovation and reform is actually reaching the person at the end.



2:30 PM • CAPSTONE PANEL

## Duncan McKimm

Chief Executive Officer, Clarence Village

Brings the regional provider lens, and evidence that person centred innovation does not require a big budget. Not what large organisations with transformation budgets can do, but what any provider can do when the starting point is the person.